

INCREATION

custom made interiors

What our clients say about us.

testimonials

Our reputation is everything and we rely on recommendations from our previous clients. Our mission is to exceed client expectations and we adapt to the different needs of every customer. Here are some real emails we received on a recent job. It's always great to get feedback.

15 Feb, 2010

subject: Builder recommendation - South East London

Lucy, as I mentioned we are carrying out a complete renovation of our flat (floors, electricity, plumbing, moving wall, and all interior decoration etc). We have interviewed about 10 different companies (all recommended by friends) and then at the end chose Increation (details below) as it was the only company that was able to advise us on (1) architectural matters (moving walls, organising space, lifting floors, beams), (2) design (choosing matching paint, furniture etc), (3) was able to carry out management and co-ordination of the project, (4) had 4-6 team of builders with whom they have been working for years, so we were able to get different quotes. They also helped us to negotiate the quotes with the builders as it is difficult to argue with builders how much smth costs... (5) The other useful thing about them is that they specialise in designer furniture for kitchens, bathrooms and built in wardrobes, all custom made, of very good quality and great value-for-money. (As a general advice it helps enormously time-wise, money-wise and to avoid mistakes if you have one company that manages all of the above.)

We work with the founder of the company, Vincent Cullane (vc@increation.net, 07971493102). Our designer is Tom Phillips (TPhillips@increation.net), they are both amazing.

Call me if you have any questions. Good luck.

Elena

12 Oct 2009

subject: Storage wall

Hi Stuart,

Thanks for all your hard work. The whole team were a pleasure to work with. The finish on our storage wall is outstanding and the space you've created has made such a difference. It is life changing storage! I'll be recommending you on to anyone that asks. Hope to work with you again in the near future,

Sally

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17 July 2009

subject: Work Surfaces
—

Hi Tom,

Thanks so much for sourcing that quote which does sound a lot more affordable!

As soon as the sample of the BLUE PEARL arrives, we'll make a decision. If you could possibly give the original sample of the more expensive "sparkly" grey quartz worktop to Paul to bring back to Baden Road when he comes next week. Ros and I will in fact be at Baden Road every morning next week (the start of our blitz on getting the rest of the house back in order) so once we've got both sample worktops in front of us you could perhaps come over and we can make a decision on the colour of the splashback.

Thanks so much for all your help. We're very excited about our new kitchen and Paul is doing a conscientious and touchingly enthusiastic job, which we really appreciate.

Good weekend in the meantime,

Mark
—

02 September 2009

subject: Urgent
—

Hi Tom,

Thank you very much for coming over yesterday and for all your advice and attention to detail: it is hugely appreciated and the kitchen is looking FABULOUS as a result!

Re your quote for Paul covering the steps down into the kitchen with wood flooring: we're a bit stretched at the moment, so on second thoughts we think we might just stain the steps for the moment, but... what we would very much welcome would be for Paul to measure up in our bedroom (the one at the front of the house on the first floor) for floor to ceiling built-in wardrobes, which we realise won't come cheap, but we'd prefer to pay money for something more useful.... !

Many thanks, and for a great job done, the kitchen really does look fabulous and I can't wait to see the photos! So many friends are asking as well.

Ros
—

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03 September 2009

subject: Images

Hi Tom,

Fantastic images – thank you so much, can't believe that's our kitchen!! And great to see some furniture in it as it gives us some idea pre-scouting around. Please give my very best to Charlie, who left us the lilies and a sweet note.

Paul, as you know, came over this am – thank you for arranging that so quickly,

All very best,

Ros & Mark

16 March 2009

subject: Samples

Hi Tom,

We both really liked the combination as well thought it looks great. We both agree on the shade of purple we prefer, will e mail the colour reference tomorrow as am at work at the moment.

Have any suggestions about the towel rail for the wc? I think that's about the only thing we haven't decided.

Regards

Anne

27 February 2008

subject/re: revised drawings

Dear Tom

Just to let you know that cheque went in the post this a.m.

When you receive it, can you please ensure we get a receipt for our files

Many thanks

Veryan

PS the desk is great!